

Subject Line: Southwest Corner PA CareerLink® Services Remain Virtual as Sites Prepare for Re-Opening (Including Counties in Green)

Greetings Southwest Corner PA CareerLink® Customers,

We appreciate your willingness to adapt with the PA CareerLink® team as we learned together how to live and work in this new virtual environment. This would not have been possible without your understanding and patience, for which we are truly grateful!

The health and safety of our customers and staff remains a top priority. We are working diligently behind the scenes to ensure we have the proper personal protective equipment (PPE), cleaning supplies, and staff training; and we are making physical changes to our offices so we can welcome everyone back to our sites with minimal health risks. As such, **Southwest Corner PA CareerLink® physical offices will remain closed, even in counties moving into the green phase**, until we have everything in place for a safe re-opening.

As our valued customer, when on-site services are available we will inform our partners and customers immediately on opening dates and all protocols moving forward.

Remember that although our sites aren't open, our teams are still providing the following services virtually, so don't hesitate to contact us.

PA CareerLink® Virtual Services

- Adult education classes
- All employer services
- Career counseling
- Eligibility determination for Workforce Innovation programs and service
- Job search assistance
- On-the-Job Training programs
- Resume assistance
- Virtual workshops
- Youth Programming and work readiness services
- EARN program operations and services
- Opioid and Youth Reentry grant programs

Unemployment Compensation Assistance

- For regular UC questions:
 - Email uchelp@pa.gov
 - Call 888-313-7284 Monday through Friday from 8:00 AM to 4:00 PM
 - LiveChat (call 888-313-7284 for a secure 6-digit code) Monday through Friday from 8:00 AM to 5:00 PM

- For Pandemic Unemployment Assistance (PUA) questions:
 - Email ucpua@pa.gov
 - Call 855-284-8545 Monday through Friday 8:00 AM to 3:00 PM

- To set an appointment or ask questions directly to your local PA CareerLink® center's contact number or email resource account:
 - Beaver County: PACLBeaver@washingtongreene.org
Phone: 724-728-4860
TTY: 724-775-1199

 - Greene County: PACLGreene@washingtongreene.org
Phone: 724-852-2900
TTY: 724-852-2234

 - Washington County: PACLWash@washingtongreene.org
Phone: 724-223-4500
TTY: 724-250-1254

 - Mon Valley: PACLMV@washingtongreene.org
Phone: 724-379-4750
TTY: 724-379-5981

For general information on PA CareerLink®, available services, and online resources please visit <https://www.pacareerlink.pa.gov/jponline/>.

For additional resources and contact information for the Southwest Corner Workforce Development Board programs and services, please visit <https://southwestcornerwdb.com/covid-19/>

Sincerely,
Southwest Corner Workforce Development Board, and
Southwest Corner PA CareerLink® Partners